



MONITORING AND EVALUATION

What we do

Program logic models

Monitoring and evaluation frameworks

Performance indicator design

Evaluation planning

Monitoring

Evaluation

Impact assessment

Organisational capacity assessment

Organisational reviews

Survey design and analysis

Benchmarking

Qualitative data collection

Evaluation capability development

Measuring and demonstrating the outcomes and impacts that result from investment in strategies and programs is critical to achieving improvement and change.

Monitoring and evaluation (M&E) provides organisations with information on performance and achievements that supports two important functions.

First, M&E enables organisations to demonstrate **accountability** for the investment of resources and achievement of planned outcomes and impacts.

Second, M&E supports **improvement** in program delivery, by identifying more efficient delivery methods and better design and targeting of outputs and deliverables.

Our Capability

Monitoring and evaluation is a specialist area of Sustineo's practice. We develop M&E systems, undertake independent evaluations and assessments and assist organisations and programs to measure and understand their performance and areas for improvement.

Our team includes M&E specialists with postgraduate qualifications in evaluation and extensive experience in providing M&E services across a range of sectors, both nationally and internationally.

We support organisations and programs to plan and design evaluations. This includes clarifying the intended results of strategies and programs by developing program logic models, the planned outcome and impacts and performance indicators.

We undertake independent reviews

and evaluations of organisations, strategies and programs, including mid-term and final reviews and evaluations.

Our team has expertise in a range of methodologies to support evaluations, including both qualitative and quantitative methods.

Sustineo works across a range of sectors and is able to bring integrated perspectives and insights to our analysis and recommendations, both in terms of cross-sectoral perspectives and opportunities as well as factors such as governance, planning, management, capability, relationships and resourcing.

We also focus on building evaluation capability, both implicitly during project delivery (knowledge sharing, mentoring etc.) and through the provision of evaluation training and mentoring programs.

Some Recent Projects

- Monitoring & Evaluation Services for the Timor-Leste Community Policing Program, NZ MFAT
- M&E Assistance to the Ministry of Finance (Samoa), DFAT
- Final Evaluation of the Technical Vocational Education and Training Reform Project in Bangladesh, ILO
- Evaluation of the Australia-Timor-Leste Country Strategy, DFAT
- Evaluation of the Real Jobs Program, Indigenous Land Corporation
- Impact Assessment of Agricultural Development Programs, Australian Centre for International Agricultural Research

Summaries of these and other projects are available from

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